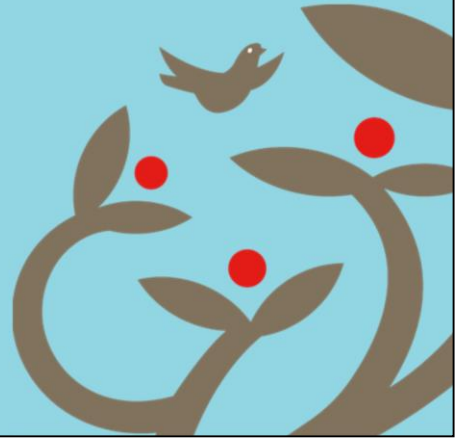




advice and support for older age
**Independent
Age**

Independent Age

Training Volunteer

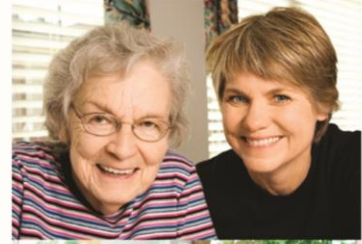


Welcome, introductions and objectives

- An overview of your role as a Training Volunteer
- Understand the Volunteer Visitor role
- Be confident in following Independent Age's approach to training

Pre-read - Quiz

- “What we do” presentation
- Older people’s needs
- The Training Volunteer role
- The Volunteer Visitor role
- Policies and processes
- Organisational set-up



The Volunteer Visitor role



Practical steps

Induction Checklist

Confidentiality and
data protection forms

Expenses forms and
diary sheets

Catch up sessions

Monthly reports



What happens next?



Thank you!



Ask them if they have any questions which haven't been answered. Revisit their initial expectations and challenges and check if everything has been covered.

Encourage them to anonymously complete the online feedback form so we can hear directly from them what they think of the content and session:

<https://www.surveymonkey.co.uk/r/VoIVisTraining>

Finish by reinforcing them in their role and skills. And thank them for their time 😊