Winter wise

Ways to look after yourself during the coldest months
Thank you
Independent Age would like to thank those who shared their experiences as this guide was being developed, and those who reviewed the information for us.

What do you think?
We welcome your feedback on our publications. We will use your comments to help us plan future changes.
If you would like to help us to develop our information products, you can join our Readers’ Panel. For more information visit independentage.org/readers-panel or call 0800 319 6789.

Other formats
If you need this information in a different format (such as large print or audio CD), please contact us.

Contact us
Call us on 0800 319 6789 or email advice@independentage.org

While some content may apply across the UK, generally our publications cover England. We make every reasonable effort to ensure that our information is accurate at the time of publication, but information can change over time and should not be used as a substitute for professional advice. Independent Age does not accept any liability for any loss, however caused, arising from the use of the information within this publication. The inclusion of other organisations does not constitute an endorsement from us.

The sources used to create this publication are available on request.
Winter can bring extra challenges. Dark evenings and icy pavements can make it hard to get out, while cold weather can make us vulnerable to illness. It’s not just severe weather that causes problems – even average winter temperatures can affect our health. This guide has tips on staying healthy and safe, as well as information about the help available with higher winter fuel costs.

In this guide you’ll find references to our other publications. You can order them by calling 0800 319 6789 or visiting independentage.org/publications.

We know that Christmas isn’t an easy time of year for everyone. Read Your guide to a stress-free Christmas for tips on budgeting, family relationships, celebrating with someone with dementia, and what to do if you’re feeling lonely.
Many of these tips will seem like common sense. However, it’s a good idea to think about them in advance, to make sure you have everything you need for when the weather turns chilly.

**Wrap up warm**

Layer your clothes to stay warm – the layers will trap warm air between them and keep you warmer than one thick jumper. Wear a hat and gloves when you go outside and wrap a scarf around your face to warm the air you breathe in. If you have a respiratory or heart problem, stay indoors when the weather is very cold.
Take care when going outside in icy weather

If you have to go out when it’s icy, wear shoes with good grip and a warm lining, and put on thick socks. Keep grit and/or salt to put on your path. Some councils provide free bags of this or you can buy it from a DIY store.

Eat well

Have hot drinks and hot meals regularly throughout the day. Food is a vital source of energy that helps keep you warm. Have plenty of fruit and vegetables to boost your immune system and give you more energy.
Drink more milk

The NHS recommends drinking more milk and eating more dairy products in winter to boost your immune system and help prevent colds. They contain protein and vitamins A and B12 as well as calcium to keep your bones strong.

Keep your cupboards and freezer well stocked

Keep basic food items for times when it’s too cold to go out. Think about stocking up on tinned soup, baked beans, long-life milk and fruit juice, ready-made sauces, pasta and rice. Keep frozen vegetables, meat, fish and bread in your freezer.

Stay active

Get outside if it isn’t icy or too cold – it can boost your mood to get outdoors in the daylight, and it’s good for your muscles and bones too. If you’re indoors, don’t sit still for more than an hour. Moving around your home can help to keep you warm.
Get your flu jab

Have a flu jab every year. It’s free if you’re 65 or over, a carer, or have certain health conditions such as diabetes or asthma. Flu is more than just a bad cold and can increase your risk of more serious illnesses such as pneumonia. Make an appointment with your GP or see if your local pharmacy offers the flu jab.

Check you’ve had a pneumo jab

The pneumo (or pneumococcal) jab is a one-off jab that helps protect against pneumonia, meningitis and septicaemia. You’re eligible for a free jab if you’re 65 or over.
Restock your medicine cabinet

Keep a range of everyday medicines at home in case you get ill, such as your usual painkillers, cough medicine, lozenges and sore throat sprays. Ask your pharmacist for advice if you’re unwell. Some pharmacies operate a minor ailment scheme, which may enable you to get medicine for some minor illnesses. These are free of charge if you don’t normally pay for prescriptions. Ask your pharmacy if they offer a home delivery service for your repeat prescriptions too. This can be especially helpful in cold weather.
Get enough vitamin D

Lack of sunshine in winter can mean you don’t get enough vitamin D, which can make you feel tired. The main source of vitamin D is sunlight but you can also get it from oily fish (such as salmon, tuna, mackerel and sardines), eggs, red meat, liver, margarine, and some cereals. However, it’s difficult to get enough vitamin D from food alone.

The Department of Health recommends that all adults consider taking a daily vitamin D supplement from October to March. People at higher risk of vitamin D deficiency may be advised to take a supplement all year round. Speak to your GP or pharmacist for advice.
Keeping your home warm

Check the thermostat

Being cold isn’t just uncomfortable – it can also be very bad for your health. Low temperatures increase the risk of flu as well as a heart attack, stroke or hypothermia. Heat your home to at least 18°C (64°F) during the day and night. Turn up your thermostat if you feel cold.

Check your boiler

Get your boiler serviced annually to make sure it doesn’t break down when you need it most. To find a gas engineer, contact the Gas Safe Register (0800 408 5500, gassaferegister.co.uk). If you rent, check if your landlord has arranged this.

Keep warm at night

A hot water bottle or electric blanket can warm up your bed. Never use both together, as this can be dangerous. Check whether you can keep your blanket on all night or should switch it off before
you get into bed. Get your blanket checked every three years by an expert. Ask about this at the shop where you bought it or contact your local council’s trading standards department – they may even run free testing days.

Keep your bedroom window closed at night when it’s cold – low temperatures can raise your blood pressure and put you at risk of a stroke or heart attack.

**Simple tips to keep your home warm**

Draw your curtains before it gets dark to keep the heat in, and consider getting thermal or heavy ones to keep your room warmer. Don’t block your radiators with furniture – keep them clear so heat can circulate. Put draught excluders round doors and windows. Contact Simple Energy Advice (0800 444 202, simpleenergyadvice.org.uk) for more tips.
Get your home insulated

Insulating your loft and cavity walls and fitting a jacket to your hot water cylinder can make your home much warmer and reduce your bills. Read our factsheet Paying for home maintenance and repairs to find out more about home insulation and whether you can get help to pay for it.

Apply for a grant to make your home warmer

There is support available to make your home more energy efficient, which will make it feel warmer and reduce your fuel bills too. You could be eligible for help with insulating your home through the Energy Company Obligation (ECO) scheme. You may also get help with repairing or replacing your boiler or heating system if you own or privately rent your home, receive certain benefits, are in fuel poverty or live on a low income, and are vulnerable to the effects of a cold home. Contact Simple Energy Advice (0800 444 202, simpleenergyadvice.org.uk) to find out if you’re eligible.
Join the Priority Services Register

If you’re of pensionable age, disabled, or have a chronic illness or sight or hearing impairment, make sure you’ve signed up to your energy supplier’s and network operator’s Priority Service Registers. This gives you free support and services, so for example, you might be given advance notice of power cuts or offered alternative heating facilities if your supply is disrupted. Suppliers and network operators offer different help, so contact both to find out what they provide.
Making winter more affordable

Claim the money you’re entitled to

Most people born before 6 April 1954 will get a Winter Fuel Payment of between £100 and £300 in November or December 2019. Call the Winter Fuel Payment Centre on 0800 731 0160 or visit gov.uk/winter-fuel-payment for more information.

If you get Pension Credit, you should automatically get a Cold Weather Payment of £25 each time the temperature in your area is at 0°C (32°F) or below for seven days in a row between 1 November and 31 March.

You may qualify for a £140 discount on your electricity bill if you receive Guarantee Pension Credit or you’re on a low income, even if you use a pre-pay meter. Contact your energy supplier to check if they are part of the scheme, or the Warm Home Discount Scheme to find out more (0800 731 0214, gov.uk/the-warm-home-discount-scheme).
Pension Credit can top up your weekly income if it’s below £167.25 for a single person, or £255.25 for a couple (rates apply until April 2020). These figures may be higher if you’re a carer or receive certain disability benefits. For more information, see our guide **Pension Credit**.

Call us on **0800 319 6789** for a full benefits check, or try our online calculator ([independantage.org/benefit-calculator](independantage.org/benefit-calculator)).

### Check you’re on the best fuel tariff

Switching supplier can be the best way to save money and may be easier than you think. Citizens Advice has information on how you might be able to save money by switching to a new energy supplier ([citizensadvice.org.uk/consumer/energy/energy-supply/get-a-better-energy-deal/switching-energy-supplier](citizensadvice.org.uk/consumer/energy/energy-supply/get-a-better-energy-deal/switching-energy-supplier)). If you’re not online, call one of the Ofgem-accredited energy switching companies for advice – for example, uSwitch (0800 6888 557, uswitch.com).
Get help if you’re in debt

If you’re struggling to pay your energy bills, contact your supplier to set up a repayment plan. Charis Grants can direct you to sources of financial help with fuel bills (01733 421 021, charisgrants.com). Gov.uk also has an energy grant finder (gov.uk/energy-grants-calculator).

For free, independent advice about debt, contact the debt charities National Debtline (0808 808 4000, nationaldebtline.org) or Stepchange (0800 138 1111, stepchange.org).
Our free advice guides

You may be interested in...

Moneywise
Tips on saving money and claiming any extra money and benefits you’re entitled to.

If you’re feeling lonely
Ways to overcome loneliness.

Your guide to a stress-free Christmas
Tips on budgeting, loneliness and managing family relationships.

Our practical, jargon-free advice guides give you the information you need to get the most out of older age.

To find out about our full range of guides and order copies, call 0800 319 6789 or visit independentage.org/publications
The information in this guide applies to England only.

If you’re in Wales, contact Age Cymru (0800 022 3444, ageuk.org.uk/cymru) for information and advice.

In Scotland, contact Age Scotland (0800 12 44 222, ageuk.org.uk/scotland)

In Northern Ireland, contact Age NI (0808 808 7575, ageuk.org.uk/northern-ireland)

We want the UK to be the best place to grow older and we have ambitious targets to increase the number of older people we help and the difference we make. We receive no state funding and rely on income from individuals, trusts and other sources to continue providing our services to hundreds of thousands of older people in need.

Visit independentage.org to make a secure online donation and find out about other ways to support us. Alternatively, you can call us on 020 7605 4223 or email supporters@independentage.org
About Independent Age

Whatever happens as we get older, we all want to remain independent and live life on our own terms. That’s why, as well as offering regular friendly contact and a strong campaigning voice, Independent Age can provide you and your family with clear, free and impartial advice on the issues that matter: care and support, money and benefits, health and mobility.

A charity founded over 150 years ago, we’re independent so you can be.

For more information, visit our website independentage.org

Call us for information or to arrange free, impartial advice from an adviser. Lines are open 8.30am–6.30pm Monday to Friday and 9am–1pm Saturday. Freephone 0800 319 6789 or email advice@independentage.org